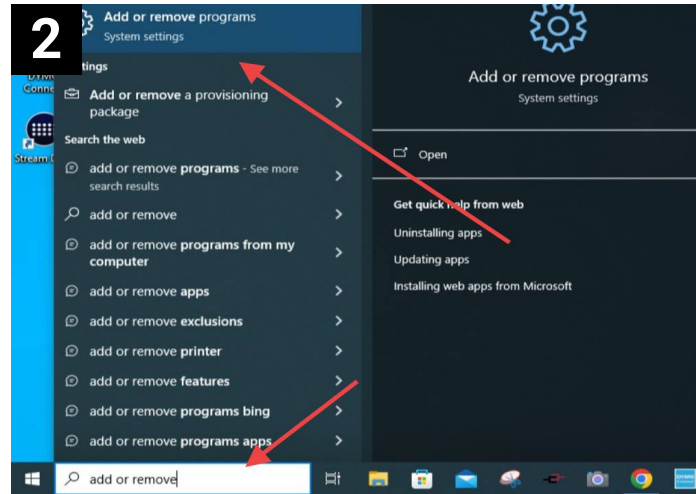
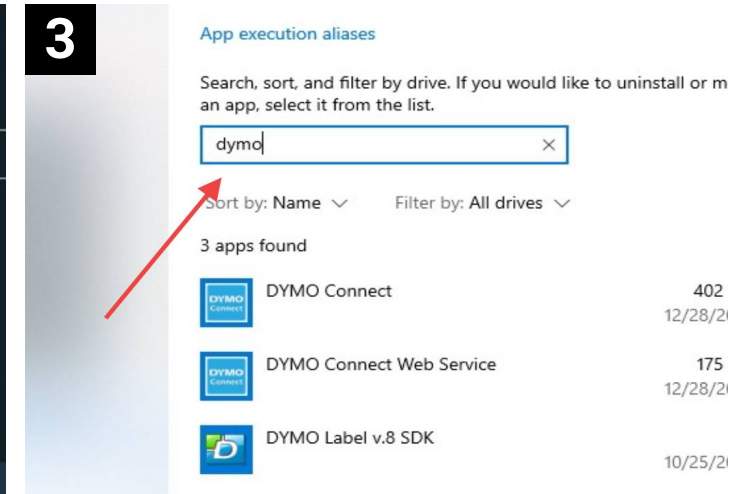


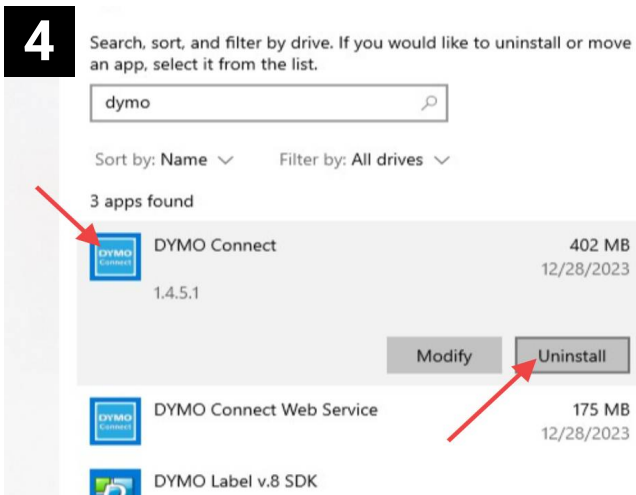
The following steps show how to resolve this problem.



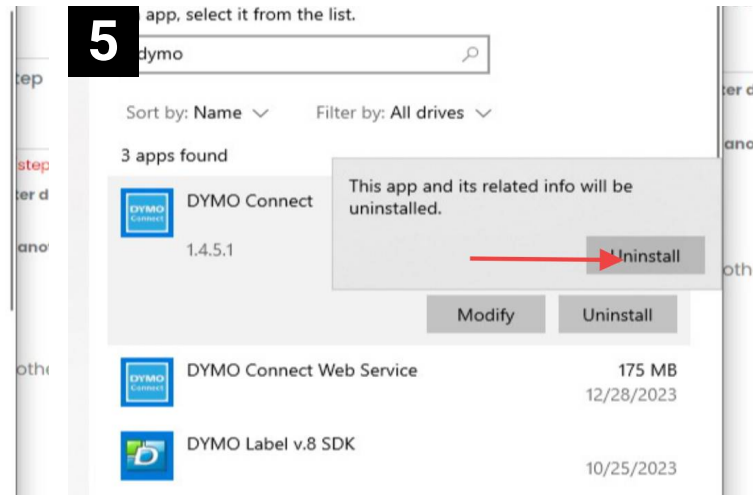
Hit the Windows key. Type (search) for Add or Remove Programs. Click on that.



Type Dymo into this search box.



Click on Dymo Connect. Then click Uninstall



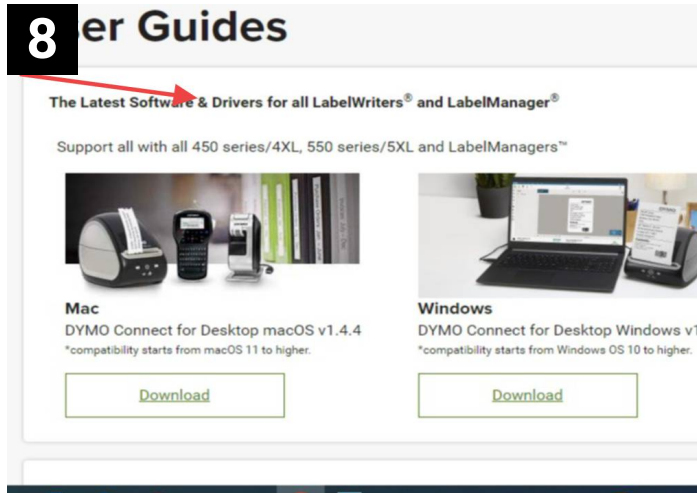
Click the Uninstall button on the popup. **MAKE SURE YOU RESTART YOUR COMPUTER.** It may prompt you to do so.



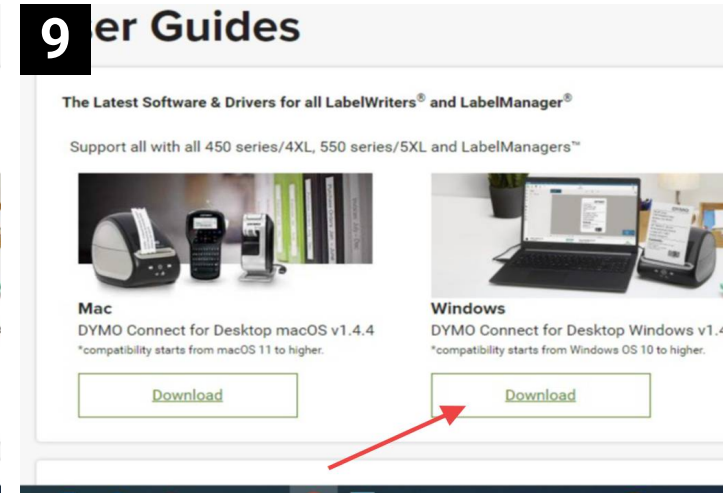
You must restart your computer before moving to the next step



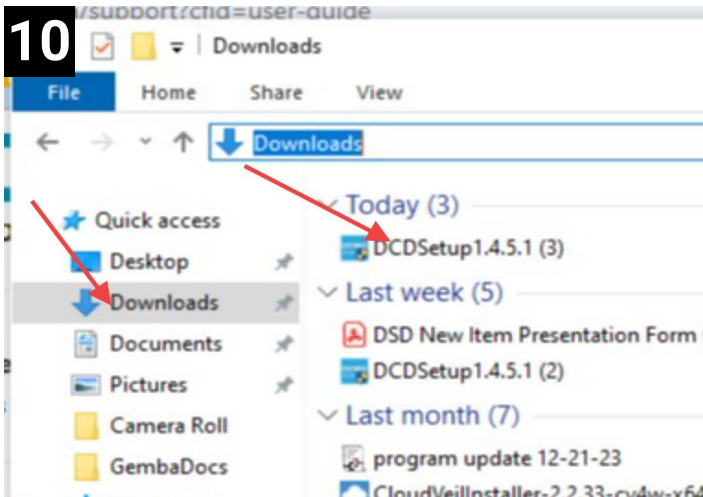
Go to -> <https://www.dymo.com/support?cfid=user-guide>



Click on Latest Software for your appropriate label printer. LabelWriters and LabelManager is the most common.



Download the Software for Windows or Mac (Apple).



Navigate to Downloads on your computer. Double click DCDSetup. Click through all the prompts to install the program.



That should solve the issue!